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Serial No. 09/850,183

Application of: Mark A. Kampe

Filed: May 7, 2001

Art Unit: 2123

Examiner: Proctor, Jason Scott

Attorney Docket No. P5090

For: MEANS FOR INCORPORATING SOFTWARE INTO AVAILABILITY MODELS

Confirmation No.: 9753

Customer No.: **32658**

I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office

1. Amendment in response to the Office Action dated September 9, 2004

on November 10, 2004  
Date18  
No. of Pages  
(incl. Coversheet)to centralized fax number: **703-872-9306**  
SignatureJoan C. Schubert

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Client Reference No. **80168.0106.001**Fax No. **720-406-5301**

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Client Matter No. 80168.0106.001  
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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Filed: May 7, 2001	
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AMENDMENT

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the office communication mailed September 9, 2004, please amend the above-identified application as follows:

**Amendments to the Specification begin on page 2 of this paper.**

**Amendments to the Claims are reflected in the listing of claims which begins on page 8 of this paper.**

**Remarks/Arguments begin on page 13 of this paper.**